

## Premier Guidelines and Policies

- Members must present their membership cards at the Front Desk upon entering.
- Proper attire is required at all times. Members and their guests are expected to wear shirts, shorts and closed-toe shoes at all times while on the courts, in the lobby, health bar and other fitness areas. Tank tops are allowed, but must cover the entire chest and back.
- Premier Health & Fitness Center is not responsible for lost, stolen or damaged personal belongings.
- Premier has a strict tobacco-free campus policy. Please refrain from smoking and/or using any other form of tobacco anywhere on the premises.
- Alcoholic beverages are not permitted on the premises. Members are not allowed to exercise while under the influence of alcohol.
- All members are required to use a towel, while working out, as a courtesy to others.
- To ensure thorough and consistent cleanliness of the facility, members should clean each piece of equipment, with a sanitizing wipe, before and after use. Wipes can be found in silver canisters located throughout the weight room floor, basketball court and cardio theater.
- Children under the age of 12 are prohibited from using any part of the facility, with the exception of Play Care.
- Premier Health & Fitness Center reserves the right to revoke any membership at any time for conduct contrary to the best interest of our facility.
- Should you find yourself upstairs with a question concerning cardio equipment, be sure to ask one of our friendly and helpful fitness monitors, wearing a red Premier staff shirt.
- Staff Personal Trainers - We realize being new to a health club can seem intimidating, which is why we have our Staff Personal Trainers roaming the weight room floor at all times. Should you have a question or concern with any machine or weight equipment, look for a trainer wearing a black Premier trainer shirt. Be sure to take advantage of your two complimentary 1-on-1 sessions included with your membership.
- Cell phone usage is strictly prohibited while utilizing any equipment. Please be courteous to other members when using your phone (ex: volume of conversations, texting while on a bench or other equipment).
- Absolutely no slamming or dropping of weights and/or machines. This damages flooring and equipment.

## Member's Right to Cancel/Terminate

Member has the right to cancel this Agreement under certain circumstances:

- A. **Three-Day Cancellation.** Member has the right to cancel this Agreement penalty free by mailing or delivering a written notice of cancellation to Premier within three (3) business days, excluding weekends and holidays, of the date of execution of this Agreement. This notice of cancellation shall terminate Member's obligation hereunder. In the event of cancellation, Premier shall refund all money paid hereunder within thirty (30) days after receipt of the notice of cancellation made within the three-day period.
  
- B. **Move.** Member may cancel this Agreement if Member provides written verification of having moved to a new permanent residence beyond a fifty (50) mile radius of Premier. Acceptable forms of verification include Member's name on a new leasing agreement, contract for home purchase, written post office verification of permanent address change and any other form of verification deemed acceptable by Premier. Member must pay a \$150 (plus tax) buy-out fee per member or a maximum of \$300 (plus tax) per family membership, or pay the remainder of his/her existing membership, whichever is less, for Membership to be terminated. Immediately upon cancellation or termination of membership, Premier requires that all outstanding charges be paid and the membership card returned before any prorated membership dues are refunded.
  
- C. **End of Term.** After the expiration of the initial term of membership, Member may terminate this Agreement by written notice at least fourteen (14) days prior to the first day of the desired termination month. Such notice must be in writing, delivered to Premier in person or by certified mail.