

Premier Rules & Regulations:

1. Premier Health & Fitness is not responsible for lost, stolen or damaged personal belongings.
2. Loud and/or offensive language is not permitted, nor is inappropriate conduct of any kind.
3. Proper attire is required at all times. members and guests are expected to wear appropriate athletic and closed-toe athletic shoes at all times. no explicit or offensive designs.
4. Wipe down equipment before and after use, wipes can be found around the facility.
5. Equipment may not be reserved. use the "working-in method" of sharing equipment. this means that another member may use the same piece of equipment while you are between sets.
6. Do not drop or slam the weights.
7. Put equipment back where you found it.
8. Alcoholic beverages, smoking, vaping and the use of tobacco product are prohibited anywhere on the premises. exercising while under the influence of alcohol is strictly prohibited.
9. Dunking is not permitted on the basketball court.
10. Children under the age of 12 are prohibited from using any part of the facility, unless a recommendation by a medical physician has been received and approved by Premier leadership.
11. Members using childcare services for children under 12 must first pay at the front desk and then sign in the child at childcare. Sign-ins must be done by a parent or legal guardian.
12. Cell phone usage is allowed at Premier. we have designated specific spaces for you to hold your calls.
13. Cell phone zones may be found in the main lobby of Premier - please be courteous of those around you.
 - Photos and video are strictly prohibited in the locker rooms. video is also prohibited in studio spaces during classes, unless pre-approved by Premier management.
14. While on Premier's premises you or your minor child's image (including live or recorded video images), may be used or shown on the Premier website, social media outlets (Facebook, Instagram, YouTube, etc.), or used in Premier print materials and that by entering the premises you consent to the use of these images by Premier for any purposes, including advertising. You acknowledge that Premier is under continuous 24/7 surveillance for security and training purpose.
15. Premier Health & Fitness Center reserves the right to revoke any membership at any time for conduct contrary to the best interest of our facility.

Member's Right to Cancel/Terminate

Member has the right to cancel this Agreement under certain circumstances:

1. **Three-Day Cancellation.** Member has the right to cancel this Agreement penalty free by mailing or delivering a written notice of cancellation to Premier within three (3) business days, excluding weekends and holidays, of the date of execution of this Agreement. This notice of cancellation shall terminate Member's obligation hereunder. In the event of cancellation, Premier shall refund all money paid hereunder within thirty (30) days after receipt of the notice of cancellation made within the three-day period.
2. **Move.** Member may cancel this Agreement if Member provides written verification of having moved to a new permanent residence beyond a fifty (50) mile radius of Premier. Acceptable forms of verification include Member's name on a new leasing agreement, contract for home purchase, written post office verification of permanent address change and any other form of verification deemed acceptable by Premier. Member must pay a \$150 (plus tax) buy-out fee per member or a maximum of \$300 (plus tax) per family membership, or pay the remainder of his/her existing membership, whichever is less, for Membership to be terminated. Immediately upon cancellation or termination of membership, Premier requires that all outstanding charges be paid and the membership card returned before any prorated membership dues are refunded.
3. **End of Term.** After the expiration of the initial term of membership, Member may terminate this Agreement by written notice at least fourteen (14) days prior to the first day of the desired termination month. Such notice must be in writing, delivered to Premier in person or by certified mail.

Personal Training Policies:

1. Members are required to provide a minimum of 24-hour notice to cancel or reschedule a training session. No refunds will be granted for nonattendance.
2. Under no circumstances will any unused personal training sessions in the package accumulate or "roll-over" beyond **one hundred and twenty (120) days** after the date of purchase.
3. If sessions are not used within 120 days, the sessions will have expired. No refunds or other adjustments will be provided to the member in such cases.
4. Members can receive a refund for any unused session(s) within 14 days of purchase.

